

## DATA SHEET

## **Malwarebytes OneView**

Simplified customer management that grows MSP's revenue and lowers costs

# The MSP challenge: Complex, time-consuming management of customer endpoints

As a managed service provider (MSP), it's important that your preferred endpoint security vendor maximizes your efficiency and increases your bottom line with an intuitive dashboard management system. For fix-priced engagements with your customers, the cost of dealing with excessive alerts, a malware outbreak, or time-consuming client management and ongoing care can consume your time and reduce your Monthly Recurring Revenue (MRR).

## Malwarebytes OneView overview

With the Malwarebytes OneView console, our MSP partners get customer management and monitoring that is a breeze. Malwarebytes OneView provides centralized management of your client's endpoint security, licensing subscriptions, and endpoint reporting. We want you to succeed, so when you need help, we're just a 'click' away. Your OneView console provides a direct link to the Malwarebytes Level 2 Support Team, making it easy for you to get guidance on how to support your client's endpoints.

## **Key benefits**



#### Single-pane-of-glass management

When you have lots of customers, simplified management is essential. Our multi-tenant console enables you to manage all security products, policies, and user endpoints across multiple sites.



#### **Guided support**

From resources to tools and support, you will receive superior service to successfully support your environment and your customers. Your console provides a direct link to the Malwarebytes Level 2 Support Team for rapid creation and resolution of support tickets.

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#### Enhanced visibility

OneView provides direct visibility and a complete look into all information on your customers, including current endpoint health and status alerts, licensing and subscriptions, policies, and past activities.

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#### **Customer reporting**

You can easily access license usage reports to track client subscription allocations and endpoint activity reports to monitor threat detections. Share these reports with your clients to provide transparency and insights into their endpoint security activity.

#### **Features**

#### Single multi-tenant console

The multi-tenant console enables you to streamline operations with centralized management of customer endpoints, license subscriptions, reporting, and global policies.

#### **Subscription management**

With an intuitive display of customer sites and licenses, OneView allows you to easily track and manage customer license subscriptions across sites and provide a higher level of service and attention.

#### **Client endpoint administration**

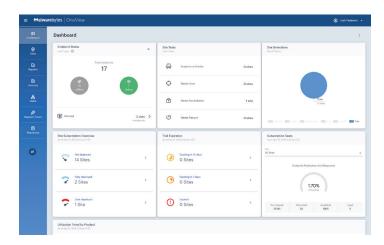
As an MSP, you'll have full control over policies, software updates, role-based access, and other critical areas of customer site management within the OneView guided user interface.

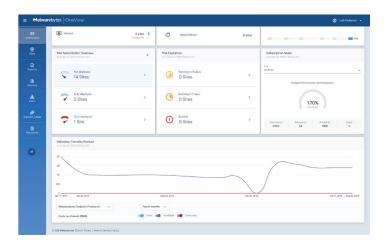
#### **User access management**

Both your staff and your clients have access to OneView to see client data.

#### **Endpoint activity reporting**

OneView provides a wide range of reporting capabilities that enable you to easily track customer endpoints, including an executive report that provides your customers with actionable data to support their investment in MSP security services.





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Malwarebytes works great and does everything that we need it to for endpoint protection. And, the OneView dashboard lets us manage client licenses and see endpoint data across all our clients.

That's a huge resource savings for us any time we have a single pane of glass that enables us to manage multiple clients at the same time.

Jim Blair, Managing Director, Aberdeen Consulting



## **Our MSP program**

The Malwarebytes MSP Program is designed to foster meaningful, profitable and long-lasting relationships one that enables you to grow your revenue while lowering your costs. We're committed to providing our MSPs with a powerful framework for you to meet the security needs of your customers. The program, licensing strategy, pricing and technology are purpose built to give you the ability to address the constantly changing needs of your community.

## **LEARN MORE**

To learn more about the Malwarebytes MSP Program and OneView console, please visit: www.malwarebytes.com/partners/managed-service-providers/



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Malwarebytes is a cybersecurity company that millions worldwide trust. Malwarebytes proactively protects people and businesses against malicious threats, including ransomware, that traditional antivirus solutions miss. The company's flagship product uses signature-less technologies to detect and stop a cyberattack before damage occurs. Learn more at <u>www.malwarebytes.com</u>.

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